



March 24, 2020

RE: COVID-19 UPDATE

Dear Partner,

During these unprecedented times we wanted to reach out to you personally and express our support and concerns for your families and business. We know that these are tough times for us all, and our main concern is that we all make it through this current situation safely.

With that being said we wanted to let you know that despite many jurisdictions in the US including Harris County issuing a Stay at Home / Shelter in Place notice, Energy Freight remains open and available to handle your logistics needs.

We have implemented several measures to protect our staff and try to minimize the risk of the COVID-19 virus. Aside from Essential personnel we are operating primarily on a Work from Home model.

As of now the ports and airports remain open for business, which means that we will be here to assist you with all your logistics needs during this time. Our entire staff is available to support you in any way that we feasible can assist.

We are available to you 24/7 and via various forms of communication, such as email, phone, whatsapp, skype, and various forms of social media. If you should have any questions, concerns, doubts, or any needs related to your transportation needs please do not hesitate to contact us via one of these forms of communication.

Best regards,

Oscar Naranjo
Branch Manager
Houston Office.